



## Out-of-Network Claim Form Instructions

**Thank you for choosing 1-800 CONTACTS.** We're dedicated to providing you with a simple, fast and hassle-free way to order your contact lenses.

Let's face it – no one likes paperwork. That's why we've simplified the out-of-network claim process for you. To receive a check for any money you're owed, all you need to do is:

1. **Fill in** and **Sign** the following form.
2. **Attach** an itemized receipt to the form.
3. **Mail** the signed, completed form and itemized receipt to your vision insurance company (contact information included below).

**Please note:** Not all insurance plans have out-of-network benefits, so please contact your insurance company to check benefits from out-of-network providers. Any missing or incomplete information may result in delay of payment or the form being returned. Your insurance company will notify you if it needs additional information.

**Notice to consumers:** If you received a cash rebate that does not show up on your original receipt, make sure you deduct the rebate amount from the total value you submit to your insurance company for reimbursement.

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### Claims Mailing Addresses

#### **Vision Service Plan (VSP)**

Attn: Claims Services  
P.O. Box 385018  
Birmingham, AL 35238-5018

#### **United Healthcare Vision (Spectera)**

Attn: Claims Department  
P. O. Box 30978  
Salt Lake City, UT 84130

#### **EyeMed Vision Care (same for Aetna Vision)**

Attn: OON Claims  
P. O. Box 8504  
Mason, OH 45040-7111

#### **Davis Vision**

Attn: Vision Care Processing Unit  
P.O. Box 1525  
Latham, NY 12110

#### **Superior Vision**

Attn: Claims Processing  
P.O. Box 967  
Rancho Cordova, CA 95741

#### **Humana Vision Care Plan**

Attn: OON Claims  
P.O. Box 14311  
Lexington, KY 40512-4311

Out-of-Network Claim Form

- 1. When using an out-of-network provider, you are responsible for payment of services and/or materials at the time of service. Your Insurance Plan will reimburse you for authorized services according to your plan benefits.
- 2. Please complete all sections of this form to help ensure proper benefit allocation.
- 3. An **itemized receipt** must be included and indicates the services provided and the amount charged for each service. The services must be paid in full in order to receive benefits. Handwritten receipts must be on the provider's letterhead.
- 4. Sign the claim form where indicated.

Patient Information <b>(Required)</b>			
Last Name <div></div>			
First Name <div></div>			Middle Initial <div></div>
Street Address		City	State Zip Code
Birth Date (MM/DD/YYYY) <div></div>		Telephone Number <div></div>	
Member ID # (if applicable)		Relationship to the Subscriber Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>	

Subscriber Information <b>(Required)</b>			
Last Name <div></div>			
First Name <div></div>			Middle Initial <div></div>
Street Address		City	State Zip Code
Birth Date (MM/DD/YYYY) <div></div>		Telephone Number <div></div>	
Subscriber ID # (if applicable)			

Date of Service <b>(Required)</b> (MM/DD/YYYY) <div></div>	Provider Name 1-800 Contacts	Provider Phone Number <div></div>
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Request For Reimbursement –Please Enter Amount Charged. Remember to include itemized paid receipts:			
Exam \$	Frame \$	Lenses \$	Contact Lenses - (please submit all contact related charges at the same time) \$
If lenses were purchased, please check type: <input type="checkbox"/> Single <input type="checkbox"/> Bifocal <input type="checkbox"/> Trifocal <input type="checkbox"/> Progressive			

I hereby understand that without prior authorization from my insurance carrier for services rendered, I may be denied reimbursement for submitted vision care services for which I am not eligible under my plan. I hereby authorize any insurance company, organization, employer, ophthalmologist, optometrist, and optician to release to my vision Insurance Plan any and all information necessary to process this claim. I certify that the information furnished by me in support of this claim is true and correct.

Member/Guardian/Patient Signature (not a minor) Date:

## Fraud Warning Statements

**Arizona:** For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**Alaska:** A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

**Arkansas:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**California:** For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud a policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Department of Insurance within the department of regulatory agencies.

**District of Columbia:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

**Georgia:** Any person who knowingly, and with intent to defraud any insurance company, files a statement of claim containing any false, incomplete or misleading information may be subject to criminal penalties.

**Hawaii:** For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

**Idaho:** Any person who knowingly and with intent to defraud or deceive any insurance company, files a statement or claim containing a false, incomplete or misleading information is guilty of a felony.

**Indiana:** A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete or misleading information commits a felony.

**Kentucky:** Any person who knowingly and with intent to defraud any insurance company or other person files an application or claim for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent act, which is a crime.

**Maine:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

**Maryland:** Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire:** Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in § 638.20.

**New Jersey:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New Mexico:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

**New York:** Any person who knowingly and with intent to defraud insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent act, which is a crime and shall also be subject to a civil penalty not to exceed \$5,000 and the stated value of the claim for each such violation.

**Ohio:** Any person who, with intent to defraud, or knowing that he is facilitating a fraud against an insurer, submits an application or false claim containing a false or deceptive statement is guilty of insurance fraud.

**Oklahoma:** WARNING: Any person who knowingly and with intent to injure, defraud, or deceive any insurer makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**Texas:** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Virginia:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.